



**JCI . “Big Software for Small Business”**  
 a leading edge software that offers cost effective  
 all in one solution for your business that can be  
 accessed anywhere in the world.



**Techie on Call**

## PRODUCT OVERVIEW

**Job Card to Invoice**

JCI is a product consisting of two major components:

- A powerful customisable platform and framework for developing many types of applications, with a focus on service and billing.
- A suite of ready-to-use adaptable applications primarily in the Service, Support and billing segment.

JCI is powered by a SQL database and its core, features is an inbox on the opening page, convert quote to job card and job card to invoice. It has ready built integrations into reports, graphs, SMS, print, email to fax and email amongst others.

The screenshot shows the 'Job Card To Invoice - Version 1.00.00' application running in Internet Explorer. The browser address bar shows 'http://localhost:8080/JobCard/'. The interface includes a Norton security bar with 'No fraud detected'. Below this is a navigation bar with 'GENERATE', 'SEARCH', and 'REPORTS' buttons. The main content area is titled 'INBOX' and features a 'SuperUser' profile picture and name. The dashboard contains several data tables:

QUOTES		
OPEN	ACCEPTED	REJECTED
10	100	30

INVOICES		
NOT PAID	PAID	OVERDUE
10	100	30

JOB CARDS	
OPEN	CLOSED
10	5

CREDIT NOTES	
COUNT	
30	

PAYMENTS	
COUNT	
30	

STATEMENTS	
COUNT	
30	

The left sidebar contains a 'MAIN MENU' with categories: ACTIVITIES, MAINTAIN, UTILITY, HELP, and USER. Under 'ACTIVITIES' are: QUOTES, JOB CARDS, INVOICES, PAYMENTS, CREDIT NOTES, and STATEMENTS. Under 'MAINTAIN' are: UTILITY, HELP, and USER. At the bottom of the sidebar is an 'INBOX' button and a 'Logout' link. The footer of the browser shows 'Copyright © 2007 Techie on Call' and the URL 'http://localhost:8080/JobCard/inbox.jsp'.



## JCI . “Big Software for Small Business”

a leading edge software that offers cost effective all in one solution for your business that can be accessed anywhere in the world.



**Techie on Call**

**Job Card to Invoice**

TYPICAL BUSINESS APPLICATIONS	KEY PRODUCT FEATURES	JCI – BUSINESS BENEFITS
<ul style="list-style-type: none"> <li>➤ Call Centre</li> <li>➤ Quotation to Job Card</li> <li>➤ Job Card to Invoice</li> <li>➤ Asset Management</li> <li>➤ Field Services</li> <li>➤ Accounting</li> <li>➤ Payroll</li> <li>➤ SLA and Warranty Management</li> </ul>	<ul style="list-style-type: none"> <li>➤ Web Enabled</li> <li>➤ Workflow process</li> <li>➤ Powerful search capability</li> <li>➤ Reporting</li> <li>➤ Graphs</li> <li>➤ Inbox on opening page</li> <li>➤ Secure login</li> <li>➤ Integration into different modules</li> <li>➤ Email, Print, Email to Fax</li> </ul>	<ul style="list-style-type: none"> <li>➤ Improved customer services levels</li> <li>➤ View outstanding queries in the inbox</li> <li>➤ Optimised customer centric processes</li> <li>➤ Superior management reporting</li> <li>➤ Superior management graphs</li> <li>➤ Notification on repeat calls</li> <li>➤ Security levels for different user</li> </ul>

## CUSTOMISATION

JCI is very customisable application and provides a platform that adapts to fit your organisations business processes and not the other way around. All access to the system is strictly controlled by flexible security profiles and permissions.

## CONSISTENT CUSTOMER DATA

In order to create a global view of the customers across the organisation, JCI integrates with your back office software using any open database structure. This ensures consistent client information and reduces duplication of data.

## POWERFUL COMMUNICATIONS

JCI uses SMS, email and fax to send its quotes, job cards, invoices and statements. These features are on all the forms of the JCI application.



JCI . “**Big Software for Small Business**”

a leading edge software that offers cost effective all in one solution for your business that can be accessed anywhere in the world.



**Techie on Call**

**Job Card to Invoice**

## INTERGRATED APPLICATIONS

JCI supports key pillars of any application running off a single customer database. Due to its flexibility JCI enables you to customise and extend these pre-built modules to meet your organisations specific requirements. With JCI other vertical markets requirements can also be met. These vertical markets may have such unique requirements that bespoke development would normally be required. However, with JCI's flexibility these are implemented in vastly reduced development times and associated cost.

- Better customer information
- Increased customer retention
- Lower cost of ownership
- Customised for 100% fit



**JCI** . “*Big Software for Small Business*”  
a leading edge software that offers cost effective  
all in one solution for your business that can be  
accessed anywhere in the world.



**Techie on Call**

**Job Card to Invoice**

Powerful analytic tools, reports and graphs enable management to monitor performance of the business and analyse customer queries instantly. Reports and graphs can be created automatically and disturbed periodically based on parameters.

For any further information or demo on the JCI software please contact:  
Kevin Kanakiah on 0721702561 or email [kevink@techieoncall.co.za](mailto:kevink@techieoncall.co.za)

